

## Dalton Direct Tile 20 Mil Collection and 27 Mil Collection Limited Warranty

Our supplier warrants the 20 mil products and 27 mil products to the original purchaser only, that these products, when sold as first quality floor covering, will be free from manufacturing defects for a period of one year from the date of original purchase.

**27 mil products:** these products carry a 15 year commercial and a lifetime residential warranty, that the 27 mil wear layer qualities will not wear through the color and pattern for that period of time.

**20 mil products:** these products carry a 10 year commercial and a lifetime residential warranty, that the 20 mil wear layer qualities will not wear through the color and pattern for that period of time.

This warranty does not include the following:

\*Dissatisfaction due to flooring installed not in accordance with Boss Flooring recommended installation procedures and/ or usage recommendations, installation over non recommended subfloor materials, or installation on subfloor containing irregularities.

\*Dissatisfaction due to improper maintenance or problems caused by, or contributed to, use of adhesives and/or floor care products not distributed or authorized by Boss Flooring. Recommended installation instructions and floor care products are available from your retailer, your local distributor, or by writing Boss Flooring.

\*Reduction in gloss or dulling due to use.

\*Damages due to stains, burns, cuts, gouges, scratches, scuffs, indentations, fading, improper storage or other accidents such as fire, flood or abuse.

\*Color, design and texture variations from samples or printed illustrations to the actual product installed.

\*Fading, discoloration or other problems caused by excessive heat, cold, or sunlight.

\*Damage resulting from moisture (including fungus discoloration or hydrostatic pressure in subfloor.)

\*Labor costs on material installed with obvious visible defects.

previously, we should be notified in writing promptly and must be supplied proof-of-purchase. The correspondence with us should include the product purchased, square feet involved, installation costs (if applicable) and the date of purchase. We will review the claim or arrange for inspection of the floor. The normal time period for review or inspection after the claim has been filed with us is within 60 days. We reserve the right to repair any floor found to be defective, if repairing is not possible replacement will be made with comparable material if the original selection is no longer available.

**CONSEQUENTIAL OR INCIDENTAL DAMAGES:** Our supplier excludes and will not pay consequential or incidental damages under these limited warranties. By this we mean our supplier will not cover or pay for any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Some examples are: replacement of subfloors, trim moldings, disconnecting/reconnecting appliances or fixtures, or moving of furniture. If flooring was installed in a commercial application, this means that our supplier will not cover or pay for any loss, expense, damage or loss of profit arising from inability to use the floor or premises because of a defect in the flooring.

**IMPLIED WARRANTIES:** There are no implied warranties, including warranties of merchantability and fitness for a particular use, extending beyond the limited warranties available under this plan. PLEASE NOTE: Some states do not allow the exclusions or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

**YOUR LEGAL RIGHTS:** This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state; except for these other rights, the remedies provided in the above warranties state the limit of our supplier's responsibility. No representative, employee, or agent of Dalton Direct Tile is authorized to modify or change the limited warranties as stated herein.

**HOW TO MAKE A CLAIM:** If you find a defect or other matter covered by and of the limited warranties described